

DISCLOSURE LABEL

Direct Energy Business, LLC

Generation Price

Average price per kWh for customers at different levels of use in the period 10/01/2024 – 09/30/2025. Prices do not include regulated charges for customer service and delivery.

	Residential - Avg. Price per kWh				Commercial - Avg. Price per kWh			
Avg. Use per Month	250 kWh	500 kWh	1,000 kWh	2,000 kWh	1,000 kWh	10,000 kWh	20,000 kWh	40,000 kWh
National Grid	N/A	N/A	N/A	N/A	0.14918	0.14918	0.14918	0.14918
Eversource Energy (NSTAR)	N/A	N/A	N/A	N/A	0.14874	0.14874	0.14874	0.14874
Eversource Energy (WMECo)	N/A	N/A	N/A	N/A	0.12472	0.12472	0.12472	0.12472

Contract

Contract Terms: You will receive a Fixed Price; Percent Fixed & Index; Block & Index; Renewable Select; or Choose Green electricity supply price for the number of months specified in your Commercial Master Agreement.

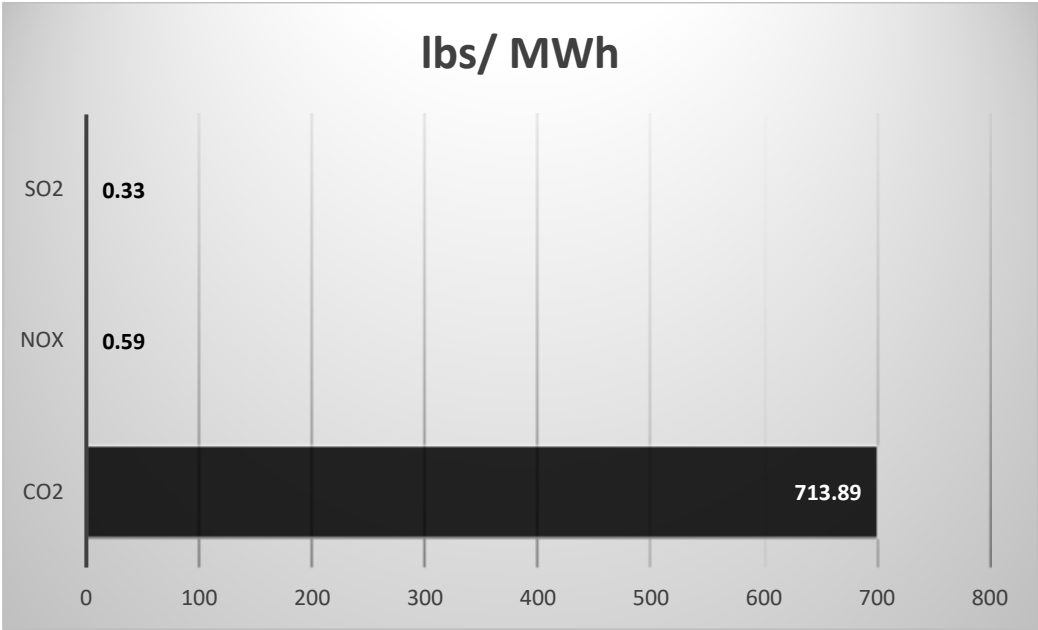
Power Sources

Demand for electricity from all Direct Energy Business, LLC customers in the period 10/01/2024 – 09/30/2025 was met by generation from the following sources. (Total % may not equal sum due to rounding)

Power Sources	Known Resources	System Power	Total
Air-source heat pump	0%	0.30%	0.30%
Biogas	0%	0.01%	0.01%
Biomass	0%	1.58%	1.58%
Coal	0%	0.35%	0.35%
Diesel	0%	1.56%	1.56%
Digester Gas	0%	0.11%	0.11%
Energy Storage	0%	0.06%	0.06%
Fuel Cell	0%	0.96%	0.96%
Geothermal	0%	0.00%	0.00%
Ground- and Water-source heat pump	0%	0.03%	0.03%
Hydroelectric/Hydropower	0%	5.10%	5.10%
Hydrokinetic	0%	0.00%	0.00%
Jet	0%	0.01%	0.01%
Landfill Gas	0%	0.36%	0.36%
Liquid Biofuels	0%	0.21%	0.21%
Municipal Solid Waste	0%	0.49%	0.49%
Natural Gas	0%	46.37%	46.37%
Nuclear	0%	21.91%	21.91%
Oil	0%	5.59%	5.59%
Solar Photovoltaic	0%	8.80%	8.80%
Solar Thermal	0%	0.00%	0.00%
Trash-to-Energy	0%	1.81%	1.81%
Wind	0%	3.48%	3.48%
Wood	0%	0.90%	0.90%
Total	0%	100.00%	100.00%

Air Emissions

Carbon dioxide (CO₂), nitrogen oxide (NO_x) and sulfur dioxide (SO₂) emissions rates from these sources in the period 10/01/2024 – 09/30/2025. relative to the regional average, and to the emission rates of a new generating unit.



Labor Information

23% of electricity associated with Direct Energy Business, LLC came from power sources with union contracts with their employees. Labor information based on information provided by ISO New England, Inc. for the period Jan. 1, through December 31, 2024. Information regarding labor disputes is not available.

Notes:

1. Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is on generating units under contract to Direct Energy Business, LLC in the period 09/01/2024 – 10/30/2025.
2. You may also call Direct Energy Business, LLC at 1-888-925-9115 or email CustomerRelations@directenergy.com or Massachusetts Division of Energy Resources at 1-617-626-7300.